



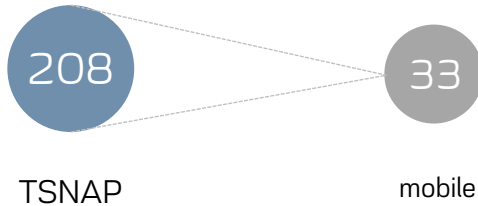
# Business Service Resources

- ▶ 1. [Administrative services centers](#)
- ▶ 2. [DIIA – public services portal](#)
- ▶ 3. [Consulting portal – Diia.Business](#)
- ▶ 4. [Open e-procurement resource – Prozorro](#)
- ▶ 5. [E-Auctions resource – Prozorro.Sale](#)
- ▶ 6. [Taxes and Taxpayer Service Centers](#)
  - [taxes in Ukraine](#)
  - [simplified taxation system](#)
- ▶ 7. [Customs posts](#)
- ▶ 8. [Registration of a land plot for business](#)
- ▶ 9. [Construction permission](#)
- ▶ 10. [Environmental impact assessment](#)
- ▶ 11. [State Property Fund of Ukraine](#)
- ▶ 12. [UkraineInvest](#)
- ▶ 13. [DIA](#)



## 1. Administrative services centers

To support the effective operation of business in the Dnipropetrovsk region there are more than 200 Administrative Service Centers (TSNAP), of which 33 are mobile:



Dnipropetrovsk region is the leader among Ukrainian regions by the number of TSNAPs. In total, more than 241 access points to administrative services operate in the Dnipropetrovsk region.

There are more than 100 online administrative services available to businesses in the region and the main ones being:

- [state registration of a legal entity](#)
- state registration of the land plot;
- environmental impact assessment;
- construction permission etc.



- ▶ [TSNAP network in the Dnipropetrovsk region](#)
- ▶ [Regional virtual office of electronic administrative services of the Dnipropetrovsk region.](#)

## 2. Diia – public services portal

**Diia. Digital State** is the access point to all the public services that the state provides to businesses. Available ≈ 60 government services online, in the following areas:

- 19 [business establishing and government financial support programs](#);
- 19 [land, construction, real estate](#)
- 11 [licenses and permits](#)
- 3 [medicine and pharmaceuticals](#)
- 4 [statements and certificates](#)
- 2 [transportation](#)
- 1 [Diia.City](#).



- ▶ Online portal of public services Diia: <https://diia.gov.ua/>

## 3. Consulting portal – Diia.Business



**Diia.Business portal** – is the one stop-shop for entrepreneurs, SMEs, where anyone can get information. Consultations in more than 65 different areas are available here, as well as a free online school for entrepreneurs. The portal is an perfect start for those who are just planning to start their own business or want to improve their skills and knowledge in certain areas.

The Diia.Business portal for entrepreneurs offers:

- [handbook for entrepreneurs;](#)
- [160+ business-ideas for starting your own business;](#)
- [services and opportunities;](#)
- [cases and news;](#)
- [free consultations for future and experienced entrepreneurs;](#)
- [national online school for entrepreneurs;](#)
- [online exhibitions and events for entrepreneurs;](#)
- [virtual center Diia.Business;](#)
- [export direction Diia.Business;](#)
- [the marketplace of financial opportunities for businesses;](#)
- [analysis of the state of Ukrainian business;](#)
- [a platform for attracting impact investment](#) and other initiatives.

The office of **Diia.Business** was opened in Kryvyi Rih, where free consultations from experts in various fields, business events, training in short-term and long-term educational programs, introductions to other entrepreneurs, product testing in special pop-up locations and other events take place.

Gradually, business support centers by **Diia.Business** will appear in different variations in every Ukrainian city with a population of over 50,000 people.



▶ Consulting portal Diia.Business: <https://business.diia.gov.ua/>

## 4. Open e-procurement resource – Prozorro



**Prozorro** – is a system of open electronic government procurement in Ukraine according to EU standards.

The ProZorro system allows you to take part in open tenders through online auctions. Non-residents of Ukraine may take part in auctions on the basis of the Law of Ukraine «On Public Procurement». According to this law:

- home and foreign participants of all forms of ownership and legal forms are involved in procurement procedures on equal conditions;
- executive authorities carry out procurement via the ProZorro system, if the cost of goods and services is more than **UAH 200 thousd.**, and works – **UAH 1.5 mln**;
- the state enterprises – monopolists are required limits for goods and services – **UAH 1 mln**, works – **UAH 5 mln**.

### Top-5 popular purchases among competitive procedures\*:



petroleum products;



electric energy;



pharmaceutical products;



gas fuel;



vegetables, fruits and nuts.

### Top-3 areas of procurement for the reconstruction of Ukraine\*:



building materials;



architectural and construction services;



repair of utility networks..

\*According to E-TENDER (an authorized PROZORRO site) in 2023.



▶ Web-portal Prozorro: <https://prozorro.gov.ua/>

**Prozorro platforms** – is the part of Prozorro through which Customers and Suppliers work in the system.

## 5. E-Auctions resource – Prozorro.Sale



**Prozorro.Sale** – the system of online auctions for the sale and lease of property.

Through a system of electronic auctions, businesses gain access to the acquisition of unique assets owned by the state:

- [privatization](#);
- [lease of state and municipal property](#);
- [bankruptcy](#);
- [assets of private companies](#);
- [sale of assets of bankrupt banks](#);
- [land market](#);
- [sale of property of state companies](#);
- [rental of freight cars «Ukrzaliznytsia»](#).

**Prozorro.Sale auctions** are state auctions that guarantee transparency and are regulated by law to ensure fair bidding.



▶ Web-portal Prozorro.Sale: <https://prozorro.sale/>



## 6. Taxes and Taxpayer Service Centers



In Dnipropetrovsk region there are 34 Taxpayer Service Centers of the [Main Department of the State Tax Service](#), which provide above 80 administrative services ( $\approx$  50 - are free) to individuals and legal entities, in particular:

- providing references about the registration number of a taxpayer's registration card from the State register of individuals-taxpayers;
- providing references about the absence of debt payments to the budget controlled by the State Fiscal Service of Ukraine;
- registration of books of records, payment operations, account books, registers of payment operations;
- registration of single tax payers;
- registration of income and expenditure ledger of single tax payers;
- provision of advices on tax law etc.



▶ Services of the State Tax Service can be obtained online through the ["Electronic Payer's Office"](#)

### Taxes in Ukraine:

- company income tax: 18%;
- value-added tax (VAT): 20%;
- unified social tax: 22% of the wage fund;
- personal income tax: 18% of the salary employed person;
- real estate tax: up to 2% of the minimum wage per m<sup>2</sup>;
- land tax: from 1 to 12% of the land normative monetary estimate.

## Simplified taxation system

The simplified taxation system (single tax) can be used by both individual entrepreneurs and resident legal entities. The simplified taxation system is divided into **four groups**:

### I group

individual entrepreneurs who do not use the hired persons labor:

- carry out exclusively retail sale of goods from trading places in the markets and carrying out economic activities providing personal services to the citizens;
- the amount of income during the year does not exceed **UAH 1.2 mln**

**The single tax rate for the Group 1 is** up to **10%** of the minimum wage

**Social contribution tax** **22%** of the minimum wage.

### II group

Individual entrepreneurs who employ less than **10 persons**:

- the amount of income during the year does not exceed **UAH 5,9 mln**;
- that conduct business activity to provide public services, including household (to single tax payers and population);
- production and sale of goods, restaurant business activity.

**The single tax rate for the Group 2 is** up to **20%** of the minimum wage

**Social contribution tax** **22%** of the minimum wage for each employee.

### III group

Individual entrepreneurs and legal entities:

- the amount of income does not exceed **UAH 8.3 mln**;
- unlimited number of employees.

**The single tax rate for the Group 3 is** **3%** of income and VAT payment or **5%** without VAT

**Social contribution tax** **22%** of the minimum wage for each employee.

### IV group

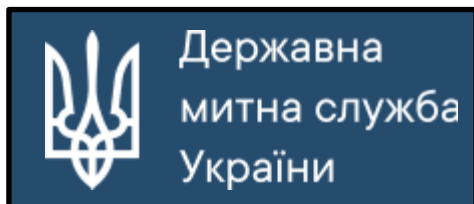
Legal entities, agricultural producers, whose share of agricultural commodity production for the previous tax year is equal to or greater than **75%**.

A single tax is levied on land on which the rights of ownership and use are formalized and registered in accordance with the legislation.

The amount of tax rates per hectare of agricultural land and/or water fund land depends on the category (type) of land, their location.



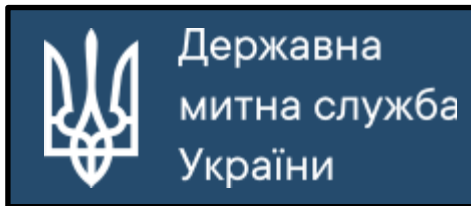
## 7. Customs posts



There are [8 customs posts and 5 customs service departments \(CMS\)](#), in the region which carry out customs clearance processes, from border crossing to paying customs duties and putting them into free circulation on the territory of Ukraine:

1. "Kamianske" customs post  
Address: 51900, 3-th Mayskiy lane, 22, Kamianske, Dnipropetrovsk region  
Duty officer telephone number: (0569) 566181
2. "Novomoskovsk" customs post  
Address: 51200, Pivnichna street, 1V, Novomoskovsk, Dnipropetrovsk region  
Duty officer telephone number: (063) 2027993
3. "Kryvyi Rih" customs post  
Address: 50075, Stepana Tilgy street, 20, Kryvyi Rih, Dnipropetrovsk region  
Duty officer telephone number: (056) 4041960, (056) 4040980  
CMS No. 1, address: street Kryvorizhstali, 1, Kryvyi Rih  
CMS No. 2, address: street Nikopolske highway, 2A, Kryvyi Rih, Radushne village  
CMS No. 3, address: street Prorizna, 89A, Kryvyi Rih; duty officer telephone: (0564) 947253
4. "Lisky" customs post  
Address: 49007, Borysa Krotova street, 3, Dnipro, Dnipropetrovsk region  
Duty officer telephone number: (056) 3767720
5. "Nikopol" customs post  
Address: 43209, Heroiv Chornobyla street, 106G, Nikopol, Dnipropetrovsk region  
Duty officer telephone number: (095) 5658748
6. "Slobozhanskyi" customs post  
Address: 52005, Nyzhniodniprovska street, 1B, Slobozhanske village, Dnipropetrovsk region  
Duty officer telephone number: (0562) 341337, (0562) 367440  
CMS No. 1, st. Nizhnyodniprovska, 1, Slobozhanske village; duty officer telephone: (093) 7976928  
CMS No. 2, st. Novoselivska, 23, Dnipro; duty officer telephone : (056) 7322330
7. "Dnipro-Pravoberezhnyi" customs post  
Address: 49038, Desantnikov Square, 5, Dnipro, Dnipropetrovsk region.  
Duty officer telephone number: (096) 0467815
8. "Specializirovannyi" customs post  
Address: 49041, St. Airportivska, 15, Dnipro, Dnipropetrovsk region.  
Duty officer telephone number: (093) 7976928

## 7. Customs posts



The indicated customs posts cover all transport routes of the region and provide cargo transshipment services in river ports, railway stations, autoports and aviation cargo terminal.

### Main services offered:

- execution of customs procedures related to commercial goods moving across the customs border of Ukraine, including on the basis of electronic documents (electronic declaration), with the help of technical control means, etc.;
- registration of fees (other obligatory payments) when moving goods of commercial purpose through the customs border of Ukraine and carrying out customs procedures;
- application of measures of customs and tariff control during implementation of foreign economic activity.



► Website of the State Customs Service of Ukraine: <https://customs.gov.ua>



## 8. Registration of a land plot for business



Obtaining a land plot for lease is done through an auction.

In case if a land plot has a real estate in ownership on it, the procedure is done without an auction.

Businesses can use the e-services of Gosgeokadastr and order documents necessary for obtaining a land plot through a personal account, for example:

- extract from the Gosgeokadastr for the land plot;
- normative monetary evaluation of the land plot (at it's the location);
- information on owners and users of land plots;
- correction of technical errors in the data of the Gosgeokadastr, etc.

These services can be accessed through:



- ▶ [e-services of Gosgeokadastr](#)
- ▶ [TSNAP](#)



- ▶ Website of the Main Department of the State GeoKadastr in Dnipropetrovsk region:  
<https://dnipropetrovska.land.gov.ua/>



## 8. Registration of a land plot for business



Due to the martial law in Ukraine, some information products of the Gosgeokadastr, namely land auctions and the public cadastral map are disabled for security reasons.

Information about **land plots of all forms of ownership and real estate objects**, which are submitted to the auction, is available on the [Prozorro.Sale](#) website.

Today, every entrepreneur who wishes has the right to lease state, municipal and private land under open conditions. To do this, it is necessary to be accredited on the website of one of the electronic sites of the "Prozorro.Sale" system to gain access to land auctions.

**The list of officially accredited electronic sites of the system "Prozorro.Sale"** can be viewed by following [the link](#).

Currently, the resource Prozorro.Sale placed [more than 20 thousand proposals from Dnipropetrovsk region](#), which include both land and real estate (premises and buildings).

The Dnipropetrovsk region communities and businesses are actively involved in presenting land plots for potential investors, which are collected in the [DIA Catalogue of Investment Proposals](#). If you want to become an investor or a partner, we invite you to cooperate. DIA can offer territories and buildings of the region for implementing of investment projects with certain technical parameters or pick up an offer according to your e-mail request: [info@dia.dp.ua](mailto:info@dia.dp.ua)



## 9. Construction permission



Permits for construction in the region are issued by the [State Inspectorate of Architecture and Urban Planning](#) of Dnipropetrovsk region.

**Electronic services for construction customers are available at:**



- ▶ [the portal of the state electronic system in the field of construction](#)
- ▶ [the portal of public services of the DIA](#)
- ▶ [TSNAP](#)

## 10. Environmental impact assessment

Environmental impact assessment is designed to identify the nature, intensity and degree of danger of the impact of any type of planned economic activity on the environment and public health.

The implementation of environmental impact assessment is mandatory for making a decision on the planned activity (in accordance with the Law of Ukraine "On Environmental Impact Assessment", as of 18, December 2017).



- ▶ The filing of environmental impact assessment documents is done directly by entering them into the open [Single Register of the EIA](#)



## 10. State Property Fund of Ukraine

Privatization issues are handled by the State Property Fund of Ukraine, which offers objects for business:

- [small privatization](#) - these are not only state enterprises and shareholdings, but also objects of unfinished construction and social and cultural purpose, separate movable and immovable property, the value of which is not higher than 250 million UAH;
- [large privatization](#), which may include only state-owned enterprises and shareholdings with a value exceeding 250 million UAH; - large privatization, which may include only state-owned enterprises and shareholdings with a value exceeding 250 million UAH.

For entrepreneurs, this is a good opportunity to buy something interesting for the development of their business and their community.

All objects are sold exclusively through auctions [Prozorro.Sale](#)



- ▶ Website of the State Property Fund of Ukraine: <https://privatization.gov.ua/>



## 11. UKRAINEINVEST

**UkraineInvest** – a government office to attract and support investment, designed to attract foreign direct investment and help existing investors to expand their business in Ukraine.

### Catalog of investment projects in Ukraine



- ▶ UkraineInvest website: <https://ukraineinvest.gov.ua/>



**Ukraine Invest**  
YOUR INVESTMENT MATTERS

**YOUR  
INVESTMENT  
MATTERS**

[www.ukraineinvest.gov.ua](http://www.ukraineinvest.gov.ua)

## 12. DIA

**Dnipropetrovsk Investment Agency (DIA)** was created by the Dnipropetrovsk regional council to support investment projects, proposals, real estate in the region, its communities and businesses in the region: from the development of promising project proposals to their implementation.

### Catalog of investment projects in Dnipropetrovsk region

### Catalog of investment properties



- ▶ DIA website: <https://dia.dp.gov.ua/en/>

